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Emotional competency - apology

Apologies have the power to heal humiliations and grudges, remove the or humiliated, they seek to heal themselves and the damaged relationship. Acknowledge directly to each of the injured parties your role in causing the Certainly if the apology contains all four elements described above, it is sensible to accept it.

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SuEllen Fried is an American bullying prevention activist, writer and educator. She was number . The power of apology : healing steps to transform all your relationships. New York ; Chichester: Wiley. ISBN 978-0471218920. Retrieved 28

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